

Camden County Travel Management Coordination Center

Demonstration Project NJ-26-7065

3rd Quarter Report

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Introduction

The Camden County Workforce Investment Board (CCWIB), with the support of the Alan M. Voorhees Transportation Center (VTC), is undertaking a project to design with Camden County the most effective human service transportation delivery model by employing appropriate and current intelligent transportation systems (ITS) focused on customer needs and the most efficient use of transportation and community resources. This project is a joint demonstration of the USDOT United We Ride and Mobility Services for All Americans initiatives.

The goals of the demonstration project are to develop a Travel Management Coordination Center for Camden County that creates opportunities for *better and increased* transportation service throughout the County, increase access to existing public transportation for Camden County consumers, and implement a comprehensive, inclusive, ongoing and responsive project planning process.

Task Elements and Milestone Status

3rd Quarter, July 1 through September 30, 2007

Task 1 was completed and documented during the 2nd Quarter.

Task 2 Mapping and displaying travel demand (*Task 2.3.4*) was completed by September 28, 2007. The results are documented in the Literature and UWR References Review (*Task 2.1, Milestone*) due September 30, 2007 and in the Regulatory Review (*Task 2.2, Milestone*) due also September 30, 2007. Both milestones are on target for completion and submission by October 31, 2007. The transportation services inventory (*Task 2.3*) is 93 percent complete, with clean up and analysis of collected data (*Task 2.3.4*) beginning and integration of the faith-based prior research (*Task 2.3.2*) 90 percent complete.

Task 3 Workgroup meetings (*Task 3.2, Task 3.3*) were convened. They included the first working meeting of the Camden City Workgroup on August 8th, and the first working meeting of the Faith-Based Workgroup on August 9th. Yehuda Gross was the featured speaker at the kickoff meeting of the Leadership Council (*Task 3.1*) on August 23rd. Mr. Gross also facilitated an afternoon discussion on the TMCC initiative progress and plan. This included representatives of the Camden City and the Faith-Based Workgroups as well as the TMCC team members. The Technical Support Task Force will meet on October 2 to discuss the draft Concept of Operations (*Task 3.3*).

During the last week of August the CCWIB's Transportation Project Manager began outreach to portions of Camden County, that included speaking before the Mobilization for Action through Planning and Partnership (MAPP) bi-monthly meeting; and returned to facilitate input from MAPP members on the transportation issues of their customers. A paper survey was mailed to over 300 social service, Faith-Based and community agencies in Camden City as an effort to identify appropriate agencies to contact concerning focus groups. The first of a bi-monthly newsletter was circulated to partners, workgroup and task force members and others interested in the TMCC initiative throughout Camden County as well as at the State level. As of September 30th 3 focus groups and 2 township meetings are scheduled and 6 more focus groups are being organized (*Task 3.4*). The goal is to complete 12 focus groups and meetings by Thanksgiving.

Task 4 In early August the VTC team completed interviews with Camden County transportation providers (South Jersey Transit Authority) SJTA and Senior Citizens United Community Services of Camden County (SCUCS), and To and Fro Transportation (*Tasks 4.1.1, 4.1.3*), who handles 20 percent of transportation trips for Camden County Medicaid recipients. Discussion centered around process, drivers logs, numbers serviced and various other concerns related to the TMCC initiative.

The VTC team also interviewed the Transportation Director of Camden County Department of Human Services concerning process in providing transportation monies to Medicaid customers.

The ITS Technology Investigation (*Task 4*) is progressing. The TMCC Concept of Operations (*Task 4.1.5 milestone*), due October 31 is completed and includes the first three sections of the document, from Introduction through Section 3, Justification of Changes. The nature of the changes that we are looking for will include customer trip information, seamless fare/billing systems, coordination of provider trip function and one-stop 'call' services.

In summary, as of September 30, 2007 the Camden County TMCC Demonstration project is on schedule.

4th Quarter, October 1 through December 31, 2007

Task 2 The mapping of travel demand (*Task 2.3.4*) and the background investigation necessary to complete Task 2 will be accomplished as planned.

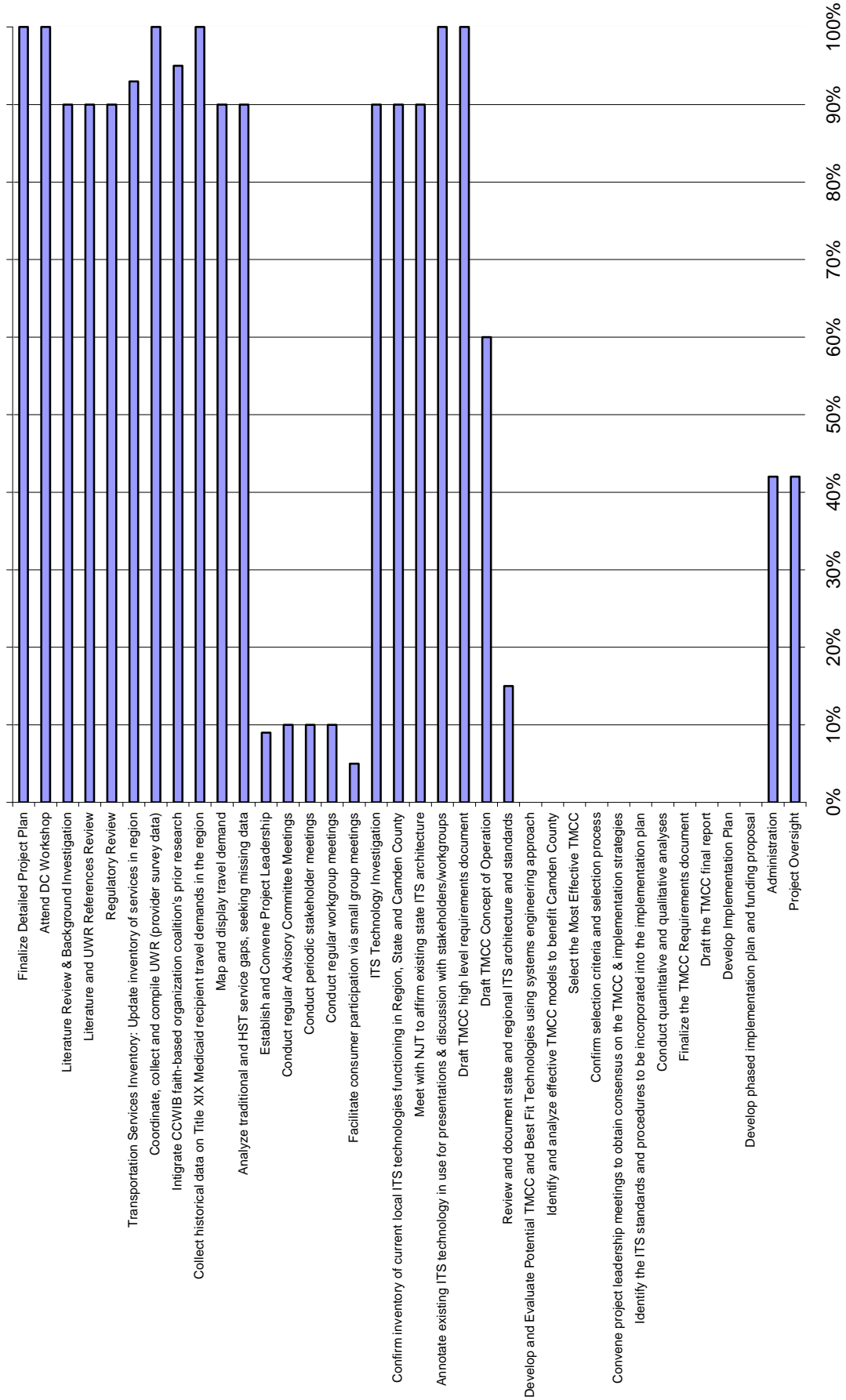
Task 3 Establishing and convening the project leadership and focus groups across Camden County is ongoing through the duration of the initiative and will continue through the 4th Quarter. Outreach to form focus groups in each municipality identified in the Camden County UWR Strategic Plan as being places that demonstrate transportation gaps, will also continue. Feed back from these meetings and focus groups will be used to develop the Concept of Operations into a TMCC model that will suit Camden County needs.

Task 4 Annotation of existing ITS technology in use for presentations and discussion with stakeholders, workgroups and task forces (*Task 4.1.3*) is ongoing and will continue until the end of the initiative. The review of state and regional ITS architecture and standards (*Task 4.1.6, Milestone*) will be ready for submission on November 31, 2007.

Task 5 The technology team will begin to develop and evaluate potential best fit technologies using the systems engineering approach (*Task 5.0*).

In summary, as of December 31, 2007 the Camden County TMCC Demonstration project will be on schedule.

Camden County TMCC Initiative Task Status As of September 30, 2007



Percent of budget expended per task, 3rd Quarter 2007

Task No.	Task Name	Quarter End Complete	Percent of \$ Budgeted				
			6/30/2007	9/30/2007	12/31/2007	3/31/2008	6/30/2008
1.0	Finalize Detailed Project Plan	100.0%	0.2%	0.2%			
2.0	Literature Review & Background Investigation	90.0%	0.5%	6.0%			
3.0	Establish and Convene Project Leadership	9.0%	2.0%	2.8%			
4.0	ITS Technology Investigation	90.0%	0.5%	6.0%			
5.0	Develop & Evaluate Potential TMCC and Best Fit Technologies using systems engineering approach	0.0%	0.0%	0.0%			
6.0	Select the Most Effective TMCC	0.0%	0.0%	0.0%			
7.0	Develop Implementation Plan	0.0%	0.0%	0.0%			
	Administration	42.0%	4.1%	5.3%			
<i>Percent of Total Budgeted</i>			6.2%	18.1%			

Percent of \$ Budgeted is the percent expended by budget line item through September 30, 2007. Percent of dollars budgeted includes FTA as well as in-kind monies and is not an indication that tasks are running under/over budget; budget lines often include more than one task. Percent of dollars budgeted for tasks that are subcontracted include actual cost and estimates and will be adjusted when out standing invoices for services are received. Percentages for 2nd Quarter ending 6/30/2007 differ from the 2nd Quarter Report do to differences in estimated subcontract figures and actual invoices received for that period.

Activity Schedule

The following table is the Camden County Detailed Project Plan that provides task details on timeline, expected start and finish dates, resources and percent completed as of September 30, 2007.

